

Cumberland Public Libraries Annual Report

April 1, 2011 – March 31, 2012

Highlights

📖 The library was saddened to hear of the death long-time Library Board member, Ralph Welton in March, 2012.

📖 The Amherst library was redecorated in February. The Town of Amherst installed new carpeting and flooring, painted the interior and purchased a new circulation desk.



📖 The Cumberland Public Libraries launched their Facebook page in February. ‘Like’ us on Facebook!

📖 The library started a very popular program of lending Sony and Kobo e-readers to patrons in October. The readers come with pre-loaded titles and are available in different genres.

📖 Hackmatack award nominated children’s author, Helaine Becker gave readings in Amherst, Parrsboro and River Hebert.



📖 E-reader sessions were held in several libraries. The sessions focussed on using the library’s Overdrive service.

📖 The new Seniors’ Space in the Springhill Miners Memorial Library was officially opened in June with a ribbon cutting, refreshments and trying out the new Wii Gaming system.



📖 The library’s public access computers were in use for over 21,000 hours.

📖 The library received a Family Literacy Endowment Fund Grant (FLIEF) to run the successful Children & Adults Reading Together (CART) program for another year.

📖 The Amherst library was included in the annual Fibre Arts Festival with a display of rugs and wall hangings and a display of staff-created fibre arts projects.

📖 Amherst-born author, Connie Barnes-Rose gave an author reading at the Amherst library in March.



📖 The library provided puppet shows and children's activities at the Pugwash Harbourfest.

📖 A month-long 'Read Away Your Fines' program was held for students in all libraries to celebrate Canadian Library Month in October.

📖 The library held its 8th, annual Food for Fines program in December. Over 800 non-perishable food items were donated to local food banks.

📖 The library participated in Culture Days with the creation of a library 'quilt'. With decorated paper squares contributed by staff and patrons.



📖 The library partnered with the Sexual Health Centre of Cumberland County to offer information sessions on the dangers of Sexting and Cyberbullying for teens.

📖 A series of very popular basic computer classes were held in all branches by the library's Youth Initiative CAP employee.

Mission Statement:

"To promote life-long learning and recreation, fostering an appreciation of literature at all ages, by providing free access to the world of media and technology to the residents of Cumberland County."

Annual Activity

Items Borrowed	2010-2011	2011-12
Advocate	4,238	3,888
Amherst	67,420	60,730*
Oxford	6,986	7,556
Parrsboro	12,799	13,670
Pugwash	14,467	13,431
River Hebert	4,211	6,236
Springhill	12,077	13,432
Books By Mail	2,466	2,540
Online Renewals	6,007	6,788
OverDrive (e- & audio books)	841	2,586
Total	131,512	130,857

*Amherst library had very reduced hours for six weeks due to renovations.

Holds Placed	2010-2011	2011-2012
Advocate	1,238	1,544
Amherst	13,045	13,869
Oxford	1,946	2,279
Parrsboro	3,192	3,662
Pugwash	3,768	3,248
River Hebert	1,265	2,864
Springhill	2,566	3,669
Books By Mail	1,617	1,739
OverDrive (e- & audio books)	419	1,400
Total	29,056	34,274

Inter-Library Loans	2010-11	2011-2012
<i>Loaned To Other Libraries</i>	2,354	2,051
<i>Borrowed From Other Libraries</i>	2,522	2,727

Overdrive (downloadable e-books & audiobooks)	2010-11*	2011-2012
Patrons	162	299
Checkouts	841	2,586

*Overdrive service began in July, 2010.

“A library is not simply a repository of books, it is the symbol and center of our culture –a door and a window for those who might not otherwise have such doors & windows.”—Amy Tan, Author

Public Access Computer use hours	2010-2011	2011-2012
Advocate	1,577	1,321.5
Amherst	10,429	9,232*
Oxford	1,031.5	1071.5
Parrsboro	2,787	3776.5
Pugwash	394	324
River Hebert	1,017.5	666
Springhill	4,062	4707.5
Total	21,298	21,099

*Amherst library had very reduced hours for six weeks due to renovations.

Wireless use hours	2010-2011	2011-2012
Advocate	305.75	110
Amherst	1,230.25	1,912
Oxford	441.25	777.5
Parrsboro	4,863	4,315
Pugwash	394	392.5
River Hebert	135.25	213.5
Springhill	343	610.5
Total	7,701.5	8,331

Members*	2010-2011	2011-2012
Advocate	303	312
Amherst	4,551	4,616
Oxford	537	546
Parrsboro	940	953
Pugwash	945	972
River Hebert	324	334
Springhill	1,019	1,047
Books By Mail	196	183
Total	8,815	8,963

*Active, registered users (have used their accounts within the last 3 years).

New Members	2010-2011	2011-2012
Advocate	41	50
Amherst	513	459
Oxford	53	69
Parrsboro	114	125
Pugwash	134	125
River Hebert	23	30
Springhill	152	109
Books By Mail	5	3
Total	1,035	970

Reference Questions	2010-2011	2011-2012
Advocate	110	113
Amherst	3,116	2,902
Oxford	1,069	1,197
Parrsboro	864	1,839
Pugwash	2,545	2,113
River Hebert	179	303
Springhill	1,393	1,970
Books By Mail	440	501
Remote (e-mail)	51	56
Total	9,767	10,994

Annual Visits	2010-2011	2011-2012
Number of <i>In Person</i> Visits to the Library	71,820	83,153
Number of <i>Online</i> Visits to the Library	90,395	105,326

Programming	2010-2011	2011-2012
Number of Programs Offered	558	571
Total Attendance	6,541	7,174

Children's Summer Reading Program	2010-2011	2011-2012
Participants	387	344
Books Read	2,598	2,786
Program attendees	774	712

Teen Summer Reading Program	2010-2011	2011-2012
Participants	41	40
Hours Read	1,298	795

Adult Summer Reading Program	2010-2011	2011-2012
Participants	70	116
Books Read	308	950

Cumberland Public Libraries now offers summer reading programs for all ages!

Resources	
Books & Magazines	67,763
DVDs, Blu-Ray & VHS	2,525
Audio Books	1,371
Periodical Subscriptions (titles)	96
Online database subscriptions	9
Public Access Computers	39
Total Staff (FTE)	18
Number of Employees	25

We Also Wish To Thank the Following People for Volunteering Their Time to the Library During the Past Year:

Marguerite Bishop	Clayton Gabriel	Sandra McArthur
Robert Bennett	Ralph Graham	Jean Melanson
Phyllis Blumel	Sheila Graham	Leighann Melanson
Chris Bradford	Patti Griffiths	Seamus Moore
Stephen Campbell	David Hebert	Mary Parsons
Elizabeth Canning	June Henwood	Judy Rickard
Rachel Collins	Gillian Hess	Debbie Rolfe
Sharon Corbin	Karen Iler	Heather Rushton
Sally Cove	Janet Jamieson	Ron Sumara
Crystal Dunn	Jennifer MacCallum	Marguerite Taylor
Ace Fekay	Marilyn MacKinnon	Jean Tibbetts
Henry Fenton	Jan Matthews	Judy Ward
	Holly McArthur	Joyce Young

Friends of the Pugwash Library

Bernadette Carini	Vivian Godfree	Virginia Redden
Thelma Colborne	Sue MacFarlane	Judy Rickard
Elaine Cook	Helen Matheson	Norene Smiley
	Pat McBurnie	
	David Perry	

Better than 1 in 4 Cumberland County residents (8,963 people) have used the library within the last 3 years.

**We Wish to Thank the Following Businesses, Organizations, and Individuals
Who Made Financial and In-Kind Contributions to the Library During the
Past Year:**

A& W Restaurant	HaTha Yoga Room	Poly Cello
Kenneth Adams	Morris & Susan Haugg	Pugwash Convenience
Marian & Alan	Hillcrest Restaurant	Pugwash Co-Op
Alexander	Jill Hood	Bruce & Lou Quigley
Amherst Lioness Club	Paige Horton	Charles Richard
Amherst Lions Club	Keith & Cathy Hunter	Veronica Richards
Basic Spirit	Wendy & Tim Iler	Bob Ripley
Douglas Bennett	B & G Janes	Rotary Club of Amherst
Margaret Bland	Jungle Jim's	Sandpiper Restaurant
Phyllis Blumel	Linda Jurcina	Scotsburn Dairy
Joan Cameron	B.M. Jessop	Shoppers Drugmart
Michael Cameron	Vanessa Knock	Brian Skabar (MLA Cumberland North)
Canadian Tire	Dianna Lawless	Julie Smith
Cape Chignecto Park	Margaret Lawrence	Mrs. Margaret R. Smith
Chatterbox Cafe	LED Roadway Lighting	Michael D. Smith
Beth Clinton	Looking Good	Peggy Sperry
Denise Corey	Hair Salon	Wanda Spence
Erica Cormier	Lord Amherst IODE	Deborah Stewart
Cumberland Health	Pam MacIntosh	Subway (Oxford)
Authority	Barry & Wendy	Tantramar IODE
Dale Davies	MacLeod	Ed Tattersall
Cynthia Dorey	Tim & Elizabeth	Chantelle Taylor
Gus Dorey	MacLeod	Alexandra Theroux
Paulette Durant	McDonald's	Norman Tibbetts
Heather Dyble & John	Cassandra Michels	Tim Hortons
Hastey	Rubin Millard	Martha Vaughn
Eclipse	Ruth Miller	WalMart
Katherine Gould	Judith Milner	Ann Wilson
Grumpy's Bakery	Betty Murray	Ronald & Elspeth
Carol Hall	Patricia Nicolle	Wilson
Shirley Hallee	Walter Oake	David & Jane Wood
Laurell Hamilton	O'Brien's	YMCA of Cumberland County
Hands Across Time Rug	PharmaChoice	
Hooking	Oxford Frozen Foods	

"I think the health of our civilization, the depth of our awareness about the underpinnings of our culture, and our concern for the future, can all be tested by how well we support our libraries."—Carl Sagan, astronomer, astrophysicist, cosmologist and author

Library Staff 2011-2012

Headquarters and Amherst Branch Staff:

Chief Librarian	Beth Clinton	Feb 2008-
Deputy Chief Librarian	Denise Corey	Aug. 2008-
Youth Services Librarian	Chantelle Taylor	Aug. 2009-
Systems Manager	Steve Weatherbee	Oct 2005-
Secretary/Bookkeeper	Lynn Jones	May 1970-
Library Assistant	Adam Davies	Jan. 2008-
Library Assistant	Judy Noonan	Sept. 2008-
Library Assistant (contract pos.)	Julie Allison-Savage	Sept. 2011-Mar. 2012
Interlibrary Loans Coordinator	Vanessa Sawatzky	July 1994-
Library Clerk	Dianna Lawless	Dec. 1995-
Library Clerk	Lisa Strathearn	Nov. 2009-
Library Clerk	Thomas Skabar	Sept. 2010-May 2011
		Oct. 2011-Dec. 2011
Books by Mail Clerk	Peggy Sperry	Apr. 1991-
Library Page	Lisa Strathearn	Jan. 2010-
Branch Delivery Driver	Glen Weatherbee	July 2009-
Summer Student	Thomas Skabar	May 2011-Sept 2011
Summer Student	Elizabeth McArthur	May 2011-Sept. 2011
Summer Student	Christine Conrad	May 2011-Sept. 2011

Branch Staff:

Advocate	Terry Gulliver Laurie Henshall	Aug. 2006- Jan. 2010-Mar. 2012
Oxford	Debra Millard Helen Cole	Apr. 1987- Nov. 2002-
Parrsboro	Teresa Nott Jacqueline Evans	Feb. 2008- Apr. 2011-
Pugwash	Mary Hartling Marilyn Horton	Sept. 1993- Feb. 2008-
River Hebert	Rosemary Ulch Laurie Henshall	Sept. 2009- Mar. 2011-Mar. 2012
Springhill	Dorothy Harroun Cathy Canning	Jan. 2001- Sept. 2010-

Library Board 2011-2012

Board Member:

Councillor Robert Angel, Chair
 Paul Hopper, Vice-Chair
 Councillor Dawn McCully, Treasurer
 Morris Haugg
 Councillor Allison Gillis
 Councillor Ron MacNutt
 Joyce Young
 Councillor Dawn Thompson
 Ralph Welton

Representing:

Town of Amherst
 Province of Nova Scotia
 Town of Parrsboro
 Town of Amherst
 County of Cumberland
 County of Cumberland
 Town of Springhill
 Town of Oxford
 Province of Nova Scotia

Financial Statement 2011-2012

Revenue

Province of Nova Scotia	\$ 541,100
Municipality of Cumberland	99,397
Town of Amherst	58,876
Town of Oxford	7,314
Town of Parrsboro	8,686
Town of Springhill	24,526
Board Generated Revenue	114,156
Revenue Carryover	<u>29,255</u>

Total **\$ 883,310**

Expenditures

Salaries and Benefits	\$ 641,231
Library Materials	79,162
Automation	34,923
Vehicle Purchase, Operation & Insurance	8,688
Board and Staff Travel and Training	6,000
Office expenses, rent, postage, utilities, etc.	69,219
Bank, Professional Fees, Memberships	10,000
Special Project (Re-branding)	744
Investments	<u>33,343</u>

Total **\$ 883,310**

If each person who borrowed an adult fiction book (hardcover, paperback and large print) from the library last year were to purchase that book the estimated cost would be over \$729,000.

Advocate
Harbour Library



93 Mills Rd
Advocate
392-2214

Four Fathers
Memorial Library



21 Acadia St.
Amherst
667-2549

Parrsboro Library



91 Queen St.
Parrsboro
254-2046

Oxford Library



22 Water St
Oxford
447-2440

Pugwash Library



10222 Durham St
Pugwash
243-3331

River Hebert
Library



River Hebert
2730 Barronsfield Rd
251-2324

Miners Memorial
Library



85 Main St
Springhill
597-2211

“What is more important in a library than anything else –than everything else – is the fact that it exists.”—Archibald MacLeish, Librarian of Congress